

# FMCSA Portal E-zine

## for Enforcement

Issue 2  
June 2008

Office of Information Technology    Federal Motor Carrier Safety Administration

### IN THIS ISSUE

➔ A Word from the COMPASS Team

➔ In the Works

➔ Tips

*Delivering Updates to Your Desktop about the FMCSA Portal*

### A Word from the COMPASS Team

Welcome to the second issue of the *FMCSA Portal E-zine for Enforcement*. If you are an EMIS user, you're already aware that EMIS is now available only through the Portal. This transition became effective on May 5. Beginning this fall, MCMIS will be available only through the Portal. We'll share details as soon as we have targeted a specific date for that transition. Finally, if you are an Organization Coordinator (OC), please make sure that you are choosing the appropriate roles for your users. For example, 98% of EMIS users in the field should have only Basic rights, which allow users to view data, upload cases from CaseRite, and generate reports.

### In the Works

We are working now on the following issues and will let you know once they have been resolved.

- The IT Development Division expects to have a majority of issues that affected primarily MCMIS users resolved early next month. These issues have included "page not found" messages and buttons with images "grayed out." These issues are caused by compatibility errors between existing systems and the Portal. Until these issues have been resolved, a good workaround is to access MCMIS directly.
- Since the launch of the Portal, MCMIS users have had the option of making assignments either in MCMIS or through the Portal. Meanwhile, additional functionality, including greater automation of policies and prioritization lists, has been added to the Assignment functionality in the Portal. In an effort to begin eliminating redundant functionality and to ensure that users take advantage of these enhancements in the Portal, the existing systems team will be disabling the assignment functionality in MCMIS. After June, MCMIS users who need to make assignments will be able to do so only through the Portal. A broad communications campaign will be launched shortly to ensure that all users are aware of this change well in advance.
- Step 3 of the account request process occasionally fails, with the result being that the requestor's name is "locked" in the grid of people who have applied for accounts. If you encounter this issue, please contact FMCSA Technical Support at 617.494.3003.

[Back to Top](#)

### Tips

- In EMIS, to view the "Violations/Parts Cited" for a specific enforcement case, first enter the carrier's name. Two choices will be available: "Current Activity" and "Activity History". Go to the bottom of the page and choose "Modify Existing" from the dropdown box. You will then be able to view all tabs, including the "Violations" and "Subject" tab. To search by the carrier's DOT number, choose the "Find" or "View" tab from the EMIS home page and enter the DOT number. Select "Search" to view a complete history of that motor carrier's violations.

### Feedback

We hope this e-zine will create more dialogue with the Enforcement community. To send your feedback or request additional information, contact the COMPASS team at [compass@dot.gov](mailto:compass@dot.gov). For technical support, contact FMCSA Technical Support at 617.494.3003.

[Back to Top](#)